

# LEARNING LAB

## TRANSITION WEEK!!!

Welcome to Medic 103... I'm Doc Studnek and let's talk PDSAs...

Over the last month, we've discussed a range of project management tools: aim statements to project maps. What's so awesome about these tools is that they help us to manage *change*. However, we haven't spent much time actually discussing the change process we use here at Medic.

Medic's change process is called, the Model for Improvement. The PDSA cycle was created by W. Edwards Deming and the framework was developed by the folks at the Associates in Process Improvement. Three questions help Medic focus on the project work:

1. What are we trying to accomplish?
2. How will we know that a change is an improvement?
3. What change can we make that will result in improvement?

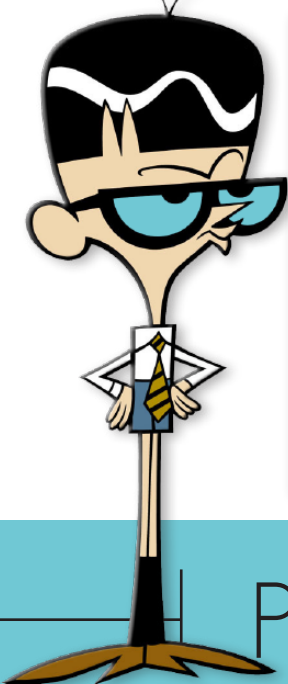
This model has been adapted for use by the Institute for Healthcare Improvement (IHI). Their mission is to improve health and healthcare worldwide. The IHI offers many professional development courses and where we've learned a lot of Medic's change management strategies.

Check them out at [ihi.org](http://ihi.org).

Over the next few weeks we will dig into the PDSA cycle and demonstrate how it is used to drive change in our organization.

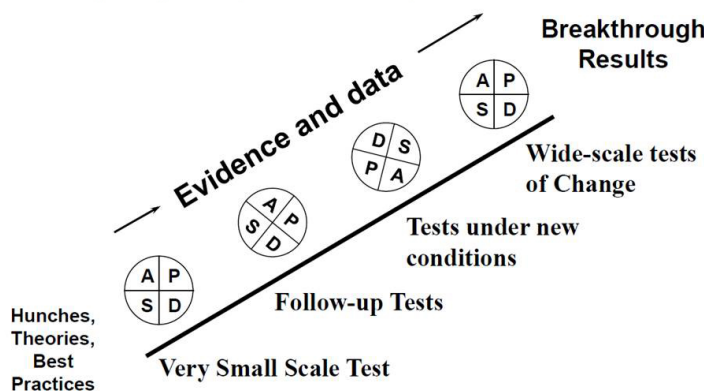
Questions? Please email Tiffany at [tiffany@medic911.com](mailto:tiffany@medic911.com).

CLASS DISMISSED!



## BUILDING KNOWLEDGE WITH PDSA TESTS

What might be your sequence of PDSA cycles?

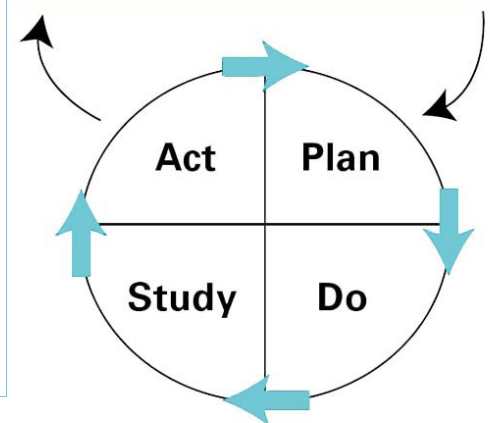


## Model for improvement

What are we trying to accomplish?

How will we know that a change is an improvement?

What change can we make that will result in improvement?



# PDSA