

Mission

To save a life, hold a hand, and be prepared to respond in our community when and where our patients need us.

Vision

Medic shapes the future of EMS by continuously improving how we deliver care in moments that matter. Our team skillfully navigates the prehospital care environment to support positive patient outcomes and experiences. We honor our role in the community by actively listening and using our resources responsibly to create thoughtful, lasting system improvements.

VALUES

Excellence-Driven

- We respond to every critical moment with practiced clinical skill and disciplined focus.
- We uphold high standards behind the scenes to support each moment of care.
- We improve through learning, evaluation, and action to strengthen how we serve.
- We challenge what's possible to set new standards for our industry.

People-Centered

- We support our people so they can support others: by building sustainable work and prioritizing long-term well-being.
- We advocate for our employees by pursuing a strong, sustainable future for EMS.
- We meet our patients where they are to promote informed care decisions.
- We make thoughtful, person-centered decisions when care and responsibility are in our hands.

Partnership-Focused

- We show up with integrity, compassion, and courage so that others can rely on us during the most critical of moments.
- We collaborate with local community partners and healthcare organizations to create a unified network of response and care.
- We thoughtfully manage resources to deliver on the priorities of our community.
- We strive for what is best for our community, guided by industry knowledge, partner collaboration and the lived experience of those we serve.

