

As you may know, there is another impending winter weather event for this upcoming weekend. Leadership has been monitoring the forecast closely. Currently we are seeing the potential for winter weather starting later Thursday night/early Friday morning with the possibility of snow throughout the day on Friday. Friday night, the temperatures are expected to be in the 20s adding risk for re-freeze of the roads. With that in mind, it is necessary to implement an **Inclement Weather High Demand Period**. With that we will also add incentives to the schedule. Details of both are below.

### **Unit Hour Production Strategies**

- A high demand period will be in effect for all shifts on Friday and for shifts on Saturday starting before 12:00pm.
- On the fly shifts are being added on Friday including BLS 911
  - Custom hours can be requested by emailing [Scheduling@Medic911.com](mailto:Scheduling@Medic911.com)
- Incentives (includes administrative dual-roles)
  - 4 vacation hours for any high demand time
  - DT5 pay will be applied for any overtime shift on Friday through shifts starting before 12:00pm Saturday
  - A "do not split" option will be provided during the high demand period
  - Any shift extension (2 hours minimum) will receive DT5 for the extended hours, applicable to any shift Friday or hours that cover the High Demand period on Saturday
  - The closest destination protocol for all patients will be triggered by Dr. Swanson and Operations Leadership depending on conditions of both the weather and system status.

### **Safety & General reminders:**

- Be extra cautious while moving patients on a stretcher; do not hesitate to request help from first responders if necessary.
- ABM will be de-icing the parking lot at P100.
- Ice Melt will be located on the trucks, please use this at your discretion, including clearing walkways into patient's residences.
- Please be prepared; give yourself extra time to ensure your safe arrival for your shift, bring essentials such as drinks and food/snacks and an extra uniform.

### **Employee Shuttle**

Please contact the on-duty Field Group Supervisor to discuss any hardships driving to or from P100 at least 3 hours in advance of your shift start time. Transportation is not guaranteed and will depend on available resources.

### **Emergency Sheltering**

A limited number of cots will be available for employees who require emergency shelter due to the storm.

- Contact the Field Group Supervisor to inform them of your intention to utilize the shelter as soon as you can.
- COVID-19 testing prior to entering the shelter is required and can be obtained by contacting the on-duty SOT (or Field Group Supervisor if the SOT is not available).

- Only a room and cot will be provided. Employees must provide their own clothing, food, bedding etc.
- Everyone who shelters must clean their area once they are exiting the shelter, including the cot.
- Contact the Field Group Supervisor with any issues.

### **Contact Info**

Operational Period 1: 1/20/2022 A-shift Night 1700-0500

- FGS: RJ Goodman 704-387-8464
- AOM: Brandis Ridenhour 980-402-2060

Operational Period 2: 1/21/2022 B-shift Day 0500-1700

- FGS: Drew Smith 704-614-8568
- AOM: Luis Barrera 704-804-0927

Operational Period 3: 1/21/2022 B-shift Night 1700-0500

- FGS: Josh Baun 980-286-6107
- AOM: Matt Lewis 704-801-6154

An ambulance safety and procedure update will be sent tomorrow. We will continue to communicate any updates as needed to make this weather response as solid as last weekend and appreciate everyone's vigilance for yourselves and each other. Please reach out to your Supervisor or Manager with any questions or concerns. Thank you!