## Paramedic Incentive Program FAQs

- 1. How do I enroll into the program?
  - a. The application and necessary documents can be obtained from the HR team. Please see the HR Training/Development Generalist or a member of HR to enroll into the program.
- 2. I am a newly hired EMT already enrolled in a paramedic program, am I eligible for the program?
  - a. Yes and depending on status of timing for your program:
    - i. You will still receive a 5% increase in your hourly rate for being in a program
    - ii. You will be eligible for the increased tuition reimbursement If you are -
    - iii. Less than 1/3 through your program you will receive 10 vouchers
    - iv. 1/3 2/3 through your program you will receive 6 vouchers
    - v. More than 2/3 through your program you will receive 3 vouchers
- 3. Will BLS team leaders and BLS relief team leaders receive a 5% increase in pay by enrolling in a paramedic program?
  - a. Yes
    - i. BLS TLs and RTLs will follow the same pay increase path as any other EMT enrolling in a paramedic program
- 4. What are vouchers to be used for?
  - a. Vouchers are intended to be for school related days off.
- 5. Can vouchers be used on Medic recognized holidays?
  - a. No
    - i. Students will follow the current process for holidays and holiday bidding; please see your supervisor or scheduling for this policy
- 6. Am I guaranteed a day off by using a voucher?
  - a. No
    - i. Scheduling will make every effort to accommodate voucher use but being granted a day off is not guaranteed
    - Students are encouraged to be proactive and forecast days for which they may want to use a voucher; a minimum of 2-weeks' advanced notification to scheduling is required
- 7. Will scheduling accommodate a change if my class dates interfere with my current work assignment?
  - a. Yes
    - i. You will have the opportunity to be placed on a shift that accommodates your Paramedic Program schedule.
    - ii. This accommodation will be offered on a first come, first serve basis. This will be based on your notification date and time to scheduling of a schedule conflict.

- 8. What is a FERPA waiver?
  - a. This is a signed document submitted to the student's school, which authorizes MEDIC or designee to have access to the student's records.
- 9. Do I have to complete a FERPA waiver to enroll in the incentive program?
  - a. Yes
    - i. These waivers allow us to validate the student's enrollment and completion of a paramedic program.
    - ii. These also allow for us to track the student's performance and offer assistance should it be needed
- 10. How long does an employee have after graduation to complete scope of practice testing?
  - a. Following current internal upgrade policy, employees have 365 days from graduation to complete scope of practice and obtain local paramedic credentials.
  - b. If the employee has not successfully completed scope of practice within 365 days of graduation, they will be returned to their previous pay rate.
- 11. Who can answer my questions on the program?
  - a. Members of HR and the Clinical Education team can assist.
- 12. Who completes the payroll documents for employees who enroll in the program to obtain the incentives?
  - a. The HR Training/Development Generalist administers this program along with all documents related to the program.