

Mecklenburg EMS Agency Fact Sheet

Overview

Mecklenburg EMS Agency (Medic) operates the busiest EMS Agency in the state of North Carolina. Medic's coverage area spans the entirety of Mecklenburg County, or 544 square miles, including the rapidly expanding city of Charlotte. The Agency's responsibilities include emergency response, non-emergency scheduled transports, special event coverage, and manages its own Central Medical Emergency Dispatch center. Medic is renowned as one of the top performing EMS agencies in the nation, particularly for cardiac arrest patient outcomes and extensive research initiatives that have world-wide impact on EMS practices.

Mission

To hold a hand, save a life, and be prepared to respond when and where our patients need us.

Data ranging from FY '20 (July 1, 2020 – June 20, 2021)

- Approximately 600 employees
 - Paramedics
 - EMTs
 - 911 telecommunicators
 - 24/7 logistics support staff
 - Fleet mechanics
 - Quality improvement & research professionals
 - Administrative
- 13 Emergency Department served
- Fleet of 108, including custom-designed ambulances, mass casualty transport vehicles, and other emergency response assets
- 140,548 calls for service
- 112,001 patient transports