

OUR PATIENTS.
OUR PEOPLE.
OUR STEWARDSHIP.
OUR PURPOSE.

MEMO

To: Field Personnel

From: Doug Swanson, MD, FACEP, FAEMS
Medical Director, Mecklenburg EMS
Agency



Date: 10/26/2020

Re: Radio encodes to emergency departments

Work with our receiving emergency departments has requested a desire to standardize radio encodes. Please utilize the following guidance for radio communications with receiving emergency departments related to who to request for report.

- **PHYSICIAN:**
 - Patient report for all Priority-1 patients
 - Follow concise outline for communications contained in the patient care protocols (On-line Medical Control and Communications)
 - Any time a physician order or patient care direction is needed
- **NURSE:**
 - Patient report for all Priority-2 and Priority-3 patients
 - Follow concise outline for communications contained in the patient care protocols (On-line Medical Control and Communications)
- Please do not request "nurse or physician to the radio"



Medical Excellence. Compassionate Care.

Mecklenburg EMS Agency
4425 Wilkinson Blvd.
Charlotte, NC 28208
p. 704.943.6000
f. 704.943.6001

medic911.com