

COVID19 RESPONSE PROCESS GUIDELINES DATED: 6-8-2020

CMED Response

1. CMED has deployed the Emerging Infections Disease Screening (EIDS) tool to identify potential COVID patients.
 - CMED will utilize specific questions to identify either potential EIDS Positive patients or EIDS Negative patients.
2. For EIDS Positive patients, CMED will immediately notify the Medic crew and an Operations Supervisor-Field.

All Patients

1. ONE provider dons gloves, a surgical mask and face shield OR goggles and confirms the patient has a COVID diagnosis OR has at least two (2) of the following symptoms:
 - a. fever (>100.4)/taken an antipyretic within the last six (6) hours
 - b. new onset cough, worsening of chronic cough
 - c. shortness of breath
 - d. chills
 - e. muscle aches
 - f. travel area of known COVID cases
 - g. contact with a lab confirmed COVID-19 patient.
2. If possible 10-67 you still must wear gloves, surgical mask, face shield or goggles.
3. Upon positive field screen all care providers who will be within six (6) feet of the patient must dress out in full PPE (N95, goggles or face shield, and gloves).
4. Upon positive field screen, have the patient put on a surgical mask. If a nasal cannula is in place, a surgical mask should be worn over the nasal cannula. Alternatively, a non-rebreather oxygen mask can be used if clinically indicated.
5. Immediately notify the receiving hospital **and CMED**. State 'EIDS Positive Patient' in radio transmission. Field screen positive patients should be transported per destination protocol to any Atrium facility or Novant Health Presbyterian. **Known COVID-19 positive patients** must go to either

Atrium Health CMC Main, Atrium Health CMC Pineville, or Novant Health Presbyterian.

6. If field screen negative, give the patient a surgical mask to don and continue to provide care using appropriate PPE: For primary care giver wear gloves, surgical mask, and eye protection for the entire duration of patient care and transfer of patient care. The driver of the ambulance during transport must wear a surgical mask and may doff all other PPE. Perform hand hygiene using hand sanitizer provided in the cab of the truck.
7. PPE must be donned again upon hospital arrival if assisting with patient care and unloading.
8. If providing an aerosolizing procedure on ANY patient don full PPE; N95, goggles or face shield, gloves AND GOWN for the entire duration of the call. Throw away N95 after ANY aerosolizing procedure.
9. If lift assistance or additional care is needed, request first responders via CMED and notify them that full PPE is necessary before patient contact.
10. Please do not change out your N95 before transport, likelihood of contamination is low if N95 does not touch any surfaces. Please place on a new pair of gloves to assist with patient movement at the hospital.
11. Non-essential riders are NOT allowed (family, friends, etc.). Essential riders include children who cannot be left alone, minor patients (two (2) riders allowed), patients having a baby (two (2) riders allowed) a healthcare decision-maker, individual needed for communication, and ICU patients or patients at end of life.
12. Operations Supervisors-Field will perform an exposure assessment prior to the end of shift. This may be done in person or over the phone. If a supervisor has not contacted you prior to 10-42, reach out to let them know you had a field screen positive so an exposure assessment can be completed.
13. If PPE was not used appropriately, an Operations Manager and the Deputy Director of Operations will make a decision to put the crew on work restriction pending test results via guidance from Public Health.
14. Clean the truck with bleach solution or sani wipes with the purple top. All equipment (I.e. monitors) may be cleaned with sani wipes or a bleach solution with a towel. Do not spray bleach solution directly on equipment.

Please wear all PPE; goggles or face shield, gloves, N95 and gown while cleaning after a field screen positive patient.