



## TELEMED FOR OJI PARTNERING WITH CONCENTRA

- \*What is Concentra Telemed?
- \*Concentra Telemed is a telemedicine app designed specifically for the treatment of minor, work-related injuries. It provides fast, easy access to an occupational health clinician who specializes in treating work-related injuries.



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As part of the in-service for March, Medic will introduce the use of Concentra Telemedicine as an option for treatment following an OJI.

Concentra Telemed is a telemedicine app designed specifically for the treatment of minor, work-related injuries. It provides fast, easy access to an occupational health clinician who specializes in treating work-related injuries.

## WHEN TO USE

\* Concentra Telemed can treat a lot of the things you normally visit a medical center for such as:

- Minor functional movement injuries
- Bruises
- Scrapes
- Sprains and strains
- Contusions
- Bloodborne pathogen (BBP) exposures



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The process following an injury will not change. What we are offering with telemed is a way for the injured employee to receive treatment for injuries such as:

- Minor functional movement injuries
- Bruises
- Scrapes
- Sprains and strains
- Contusions
- Bloodborne pathogen (BBP) exposures

Without visiting a clinic.

## HOW TO USE

- Supervisor offers Telemed to injured employee, if appropriate
- Employee agrees to the use of Telemed
- Supervisor completes online Treatment Authorization
  - Employee DOB required
  - Employee DL # and state of issue required
- Supervisor uses their device to log onto Telemed App

OR

- Employee uses their own device to log onto Concentra Telemed App
  - Both scenarios must download "Concentra Telemed" phone app
  - Open Telemed phone app
    - Allows employee to find a private spot to make the call (i.e., back of the truck or inside nearest post)



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Once an employee reports their injury, the supervisor may offer telemed as a treatment option if it is appropriate.

If the employee agrees then the supervisor will need to complete the online treatment authorization form. To complete this, the supervisor will need the employee's date of birth, driver's license number and the state the DL was issued. The supervisor will then allow the employee to use the Concentra Telemed app on their device or have the employee use the Concentra Telemed app on their own device. If needed, the employee may use a computer instead of a smart device. The computer must have a camera and microphone if this is the chosen option. The employee needs a private location to make the call. This can be in the back of a truck, at a post, an office, or, where ever the employee is comfortable.

## **BENEFITS OF USE**

- Records are available from clinic to Telemed and Telemed to clinic
- Available for use at convenience of employee
- It can be used for PT visits
- Used in conjunction with clinic visits
- Provides 24/7 access to a clinician
- Timeliness of appointment and visits



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There are lots of benefits associated with the use of Telemed they include:  
Having records are available from clinic to Telemed and Telemed to clinic  
It's convenience for employees  
It can be used for PT visits  
It can be used in conjunction with clinic visits  
It provides 24/7 access to a clinician  
And it reduces time for appointment and visits

## TELEMED QUESTIONS?

- \* Documentation in Shared Drive

- \* S:\OPERATIONS\WORKFOLDER\OJI  
Paperwork\Concentra Telemedicine



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## OJI – DAY OF INJURY

- \* When a worker's compensation incident occurs and the employee is written out of work completely, the Agency will compensate the employee for the remainder of their shift.
- \* When a worker's compensation incident occurs and the employee is returned to work on a modified duty status, the employee will work the remainder of their shift in a modified duty capacity.



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A few reminders following an OJI:

When a worker's compensation incident occurs and the employee is written out of work completely, the Agency will compensate the employee for the remainder of their shift.

When a worker's compensation incident occurs and the employee is returned to work on a modified duty status, the employee will work the remainder of their shift in a modified duty capacity.

The employee's supervisor is responsible for the time card the day of injury and until the employee begins light duty.

## OJI – CONTINUED CARE

- \*If an employee sustains an on-the-job injury and is placed into a modified duty assignment, they must contact Risk and Safety for their assignment.
- \*Typically the employee works their regularly scheduled shift hours. This ensures routine and access to their direct Supervisor.
- \*Risk and Safety will build and monitor the employee's schedule in ePro. \*\*Attendance policy still applies



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Injured employees that are placed on modified duty must contact Risk and Safety for their assignment. If outside of business hours, the employee must contact the on-duty supervisor. If an employee does not work the remainder of their schedule in the modified duty capacity then sick time will be added to complete the shift. Typically the employee works their regularly scheduled shift hours. This ensures routine and access to their direct Supervisor.

Risk and Safety will build and monitor the employee's schedule in ePro

And, the attendance policy still applies when employees are on modified duty



## ACCIDENT REPORTS

- \* Investigate accidents and incidents prior to referral to R&S
- \* Provide all applicable information to include pictures, supplemental reports, accident/police reports, etc.
- \* Within 24 Hours



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Reminders for Accident and Incident reports:

It is important that you Investigate accidents and incidents prior to referring them to R&S

Provide all applicable information to include pictures, supplemental reports, accident/police reports, etc.

Reports are needed within 24 Hours. This allows for proper, timely notification to other parties involved when needed.

## QUESTIONS?



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