

COVID19 RESPONSE PROCESS GUIDELINES DATED: 3-18-2020

CMED Response

1. CMED has deployed the Emerging Infections Disease Screening (EIDS) tool to identify potential COVID patients.
 - CMED will utilize specific questions to identify either potential EIDS Positive patients or EIDS Negative patients.
2. For EIDS Negative patients, CMED will dispatch fire per normal response plan.
3. For EIDS Positive patients, CMED will immediately notify the Medic crew and an Operations Supervisor.
 - For Delta/Echo calls, CMED notifies First Responders to respond with appropriate PPE before patient contact.
 - For Charlie or lower, First Responders are CANCELLED if responding.

If your patient is EIDS Positive as verified by CMED

1. ONE provider **dons a surgical mask with face shield** and confirms the patient has fever (>100.4) and have at least one of the following: 1.) Cough/Upper Respiratory Illness Symptoms 2.) Shortness of Breath 3.) Have travelled out of state or internationally 4.) Have had close contact (within 6 feet) with someone who has been diagnosed with COVID-19. If negative, provide care using appropriate PPE per patient care protocols. You may reuse your N95 mask.
2. If **provider confirms EIDS positive using a field screen**, have the patient put on a **surgical mask (no face shield)**. If a nasal cannula is in place, a surgical mask should be worn over the nasal cannula. Alternatively, a non-rebreather oxygen mask can be used if clinically indicated.
3. **Upon positive field screen** all care providers who will be within 6 feet of the patient must dress out in full PPE (N95, goggles, gloves, and fluid impervious gown).
4. Immediately notify the receiving hospital **and request a supervisor response on all EIDS positive field screens**. State 'EIDS Positive Patient' in radio transmission. Per protocol, EIDS positive patients should be transported only to Atrium Main or Novant Presbyterian per Suspected Highly Infectious Disease Protocol.
5. If lift assistance or additional care is needed, request first responders via CMED and notify them that full PPE is necessary before patient contact.
6. Driver of transporting ambulance should doff gown, gloves and goggles, perform hand hygiene using hand sanitizer provided in the cab of the truck and continue wearing the following PPE: N95.
7. Please do not change out your N95 before transport, likelihood of contamination is low if N95 does not touch any surfaces. Please place on a new pair of gloves to assist with patient movement at the hospital.
8. Non-essential riders are NOT allowed (family, friends, etc.).
9. Responding Operations Supervisor will perform an exposure assessment prior to the unit being returned to service. This may be done in person or over the phone. The Operations Supervisor will then notify Public Health of a positive EIDS patient.
10. If PPE was not used appropriately, the Operations Manager and Deputy Director of Operations will make a decision to put the crew on work restriction pending test results via guidance from Public Health.

11. Clean the truck with bleach solution or sani wipes with the purple top. All equipment (i.e. monitors) may be cleaned with sani wipes or a bleach solution with a towel. Do not spray bleach solution directly on equipment. Please wear all PPE: goggles, gloves, gown, N95 while cleaning.

If your patient is EIDS Negative/EIDS Unknown from CMED

1. Within the first 5 minutes of patient contact for every patient encounter, assess for Fever (>100.4F) and at least one of the following: 1.) Cough/Upper Respiratory Illness Symptoms 2.) Shortness of Breath 3.) Have travelled out of state or internationally 4.) Have had close contact (within 6 feet) with someone who has been diagnosed with COVID-19. If yes **to fever and at least one of these criteria**, follow EIDS+ steps above.
2. If no EIDS suspicion arises, provide care using appropriate PPE per patient care protocols. Your N95 may be reused.
3. If unknown, (i.e. the patient is unconscious or has an altered mental status), follow standard PPE including a surgical mask, eye protection, and gloves.

COVID-19 Risk Assessment

No Risk	Low Risk	Medium Risk	High Risk
Walking by or briefly being in the same room as a person who tested positive for COVID-19 and was experiencing symptoms (fever, cough, shortness of breath).	Being in the same room as a person who tested positive for COVID-19 and had symptoms but you were not within six feet.	Sustained close contact (10 minutes or longer) within six feet of a person with COVID-19 while they had symptoms.	Close household contacts of people with a confirmed case of COVID-19 are at an elevated risk.