

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement

Discrimination is Against the Law

Medic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Medic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Medic:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Kevin Staley.

If you believe that Medic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Kevin Staley, Deputy Director, 4425 Wilkinson Blvd., Charlotte, NC 28208, (704) 943-6220, TTY: (410) 571-9420, Fax: (704) 943-6001, kevins@medic911.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kevin Staley is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-839-8461 (TTY: 1-410-571-9420).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-844-839-8461 (TTY: 1-410-571-9420)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-839-8461 (TTY: 1-410-571-9420).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-839-8461 (TTY: 1-410-571-9420)번으로 전화해 주십시오.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-839-8461 (TTY: 1-410-571-9420).

Arabic

رقم 844-839-8461 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-844-839-8461 (TTY: 1-410-571-9420) هاتف الصم والبكم: 1-410-571-9420.

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-844-839-8461 (TTY: 1-410-571-9420).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-839-8461 (телетайп: 1-410-571-9420).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-839-8461 (TTY: 1-410-571-9420).

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-844-839-8461 (TTY: 1-410-571-9420).

Mon-Khmer, Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយភាសា ដោយមិនគិតល្បួល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-844-839-8461 (TTY: 1-410-571-9420)។

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German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-839-8461 (TTY: 1-410-571-9420).

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-844-839-8461 (TTY: 1-410-571-9420) पर कॉल करें।

Laotian

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-844-839-8461 (TTY: 1-410-571-9420).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-844-839-8461（TTY:1-410-571-9420）まで、お電話にてご連絡ください。